

1st December, 2011/12/01

## Notification for Unable to Get Quote Issue

This is notified to all Trading members/Sub trading Members and clients that the message in Client trading terminal, "Unable to Get Quote due to market conditions" may come when there is difference between exchange trading server pricing & client trading terminal because of following reasons:

1. Highly volatility in market
2. Low liquidity in market

For particular instance client needs to cancel the current order and quote again.

For further technical assistance please email: [technical@kch.com.np](mailto:technical@kch.com.np)